

USER MANUAL

ATN and ATE Series

File: 2023-10-27 ATN ATN-01 GB

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1. General description

ATN and ATE series electronic balances are destined for laboratory works which require high accuracy. ATN balances have LCD display and internal calibration, which corrects weighing precision during exploitation. ATE series are not equipped with internal calibration system.

SPEEd option enables to change weighing speed that allows to adjust the balance to working conditions. In particular, if user chooses *FASt* speed setting then small weight portion batching for eg. in pharmacy is possible.

All scales are metrologically tested by manufacturer.

All balances can have legal verification (except ATE) or be calibrated by laboratory with PCA accreditation. According to an order balances can be calibrated.

NACE classification: 33.20.31.

2. Set

Standard set consists of:

- Balance
- 2. Pan plate, Decorative pan
- 3. Pan cover
- 4. Metal floor
- 5. Feeder

3. Safety rules



It is necessary to follow safety rules of work with the scale shown below. Obeying those rules is the condition to avoid electrical shock or damage of the scale or connected peripheral devices.

- All repairs and necessary regulations can be made by authorised personnel only.
- To avoid fire risk use a feeder of an appropriate type (if feeder is supplied with the scale) and supply voltage has to be compatible with specified technical data.
- Do not use the scale when its cover is opened.
- Do not use the scale in explosive conditions.
- Do not use the scale in high humidity environment.
- If the scale seems not to operate properly, switch it off and do not use until checked by authorised service.



According to current acts of low about protection of natural environment, wasted scales should not be put into waste containers together with ordinary waste.

 Wasted scale after operation period can be delivered to units authorized for gathering wasted electronic devices or to the place where it was bought.

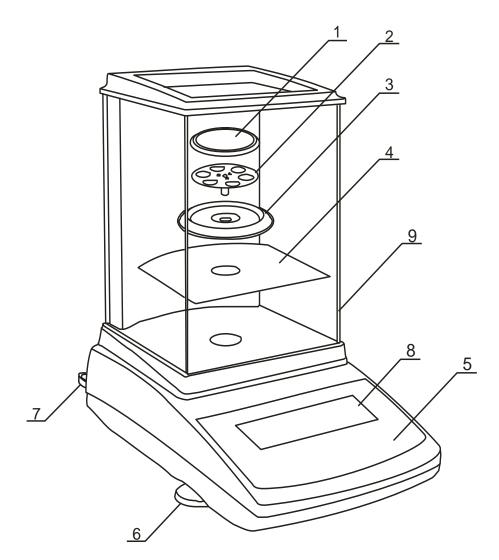
4. Technical data

Balance type	ATN160	ATE160
Load (Max)	160g	160g
Load (Min)	10mg	10mg
Readout (d)	0,1mg	0,1mg
Verification unit (e)	1mg	1mg
Tare range	-Max	-Max
Accuracy class		I
Repeatibility	0,2mg	
Linearity		2mg
Working temperaturę	+18 ÷	+35 °C
Weighing time		ion set to default)
	<3s (SPEED op	tion set to FAST)
Pan dimension	φ90)mm
Balance dimensions	185(with legs 195)x290x310mm	
Weighing chamber dimension	150x160x200mm	
Interfaces and equipment	RS232C, USB, clock,	
	options: RS485, LAN, Bluetoot	th, PS2, WY analog, transoptor
	-	ut
Supply	~230V 50Hz 9VA /=12V 1,2A	
Scale weight	4,5kg	4kg
Recommended standard of mass (OIML)	100g E2	100g E2
Internal calibration		-
	-	

Note:

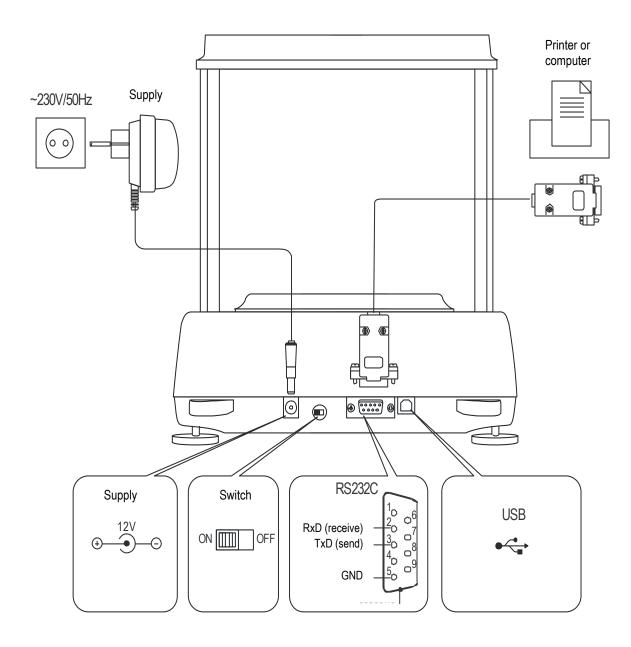
E2 - international calibration weight class according to O.I.M.L. Requirements about calibration weight accuracy are connected with these classes.

5. General scale view



- 1 pan
 2 pan support
 (under pan)
 3 pan ring
 (against blows)
- 4 chamber floor
- 5 scale keys
- 6 rotating legs
- 7 level
- 8 display9 weighing chamber

Connectors view:



6. Keys and indicators



key	1/ 0	- switch on / switch off (standby),	
"	$\rightarrow T \leftarrow$	- taring (storing package mass subtracted from weighed	mass)
II	47	- change mode of balance work,	
II	→0←	- zeroing the scale when pan is empty (option),	
II	MENU	-special function menu,	
II	G	- result printout,	
II		- internal calibration / changing menu position,	
indicator	→0←	- zero indicator (when scale pan is empty),	
11		- indicator of weighing result stabilisation,	
II	NET	- net mass (after use of →T← key),	
bar	indicator	- indicator of scale load (0-100%).	
indicator	OFF	- switching scale with $^{\circlearrowleft}$ key (standby),	
11	pcs	- indication in pieces	

The use of keys during entering numeric values (special functions):

- increment current digit,

- insert comma,

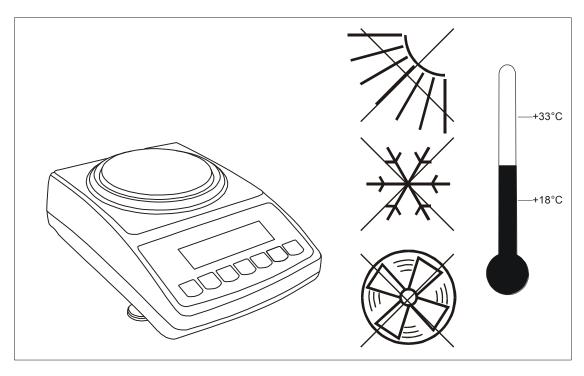
 $\rightarrow T \leftarrow$ - move to next position,

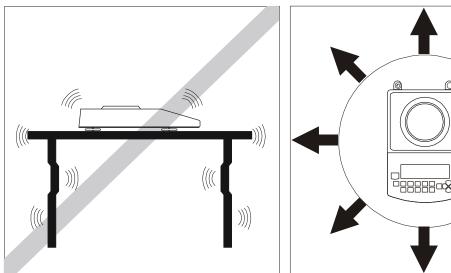
MENU - finish entering

Note:

- 1) \rightarrow 0 \leftarrow keys and \rightarrow 0 \leftarrow , NET indicators don't work in balances without legal verticatio.
- 2) we key pressed two time during auto-calibration stops auto-calibration

7. Preparing working environment





Location for the scale should be chosen with care in order to limit influence of the factors that can interrupt working scale. This location has to maintain proper temperature for working scale and necessary space for its operating. The scale should stay on stable table made of material that does not influence magnetically on the scale.

Rapid air blasts, vibrations, dust, rapid temperature changes or air humidity over 90% are not allowed in scale surrounding. The scale should be far from heat sources and devices emitting strong electromagnetic or magnetic fields.

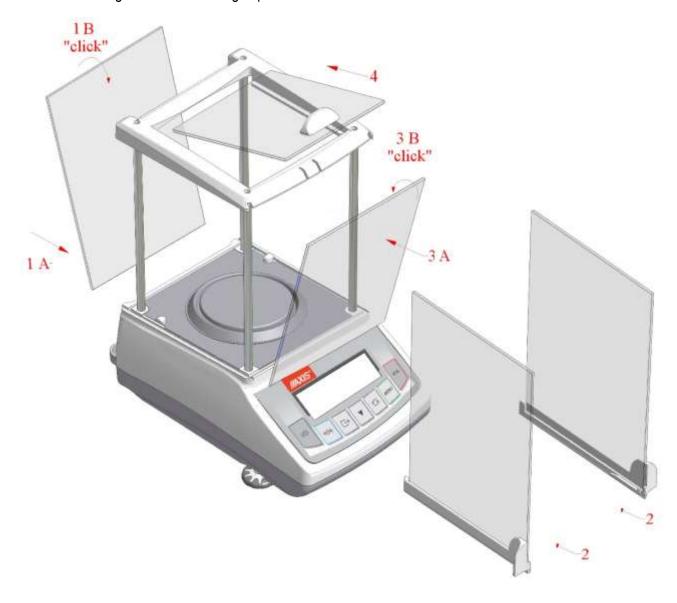
8. Preparing scale to work

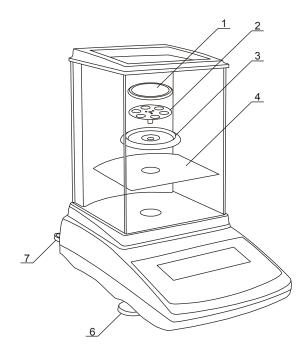
Initial actions:

1. Remove from the box safely all the elements.

Attention: Keep the original box and inserts. In future it will be need to securely send the balance.

- 2. Put the balance on stable surface.
- 3. Mount (screw in) 4 metal columns to balance.
- 4. Put upper frame and screw 4 mounting tap bolts.
- 5. Slide in glass walls according to picture below:





- 1. Place the scale on a stable ground not affected by mechanical vibrations and airflows.
- 2. Level the scale using rotating legs $\underline{6}$ so that the air bubble in water level $\underline{7}$ at the back of the scale is in the middle.
- 3. Put metal floor $\underline{4}$ in the weighing chamber.
- 4. Put secure ring 3
- 5. Gently put pan plate $\underline{2}$ into mechanism hole and put pan cover $\underline{1}$
- 6. Plug in supplier to 12V socket on the back of the balance

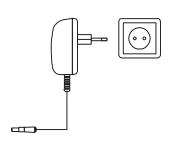


Scale should be transported in the way, that there is no risk of accidental pressing or overweighing a pan.



If the scale was taken from a lower temperature surrounding to a room with higher temperature, e.g. in winter, moisture can liquefy on the scale casing. Do not connect power supply to the scale, because this can cause damage or improper work of the scale. In this case leave the scale for at least 4 hours unplugged for acclimatization.

9. Balance start

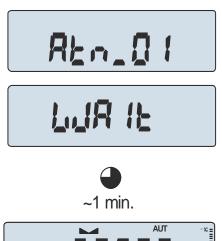


Plug feeder into ~230V power supply socket. When the pan is empty plug feeder output connector into 12V socket at back of the scale. Autotests and internal calibration will be performed.



Autotest of balance display.

(autotests of internal electronic elements C1:8 displayed only when any test result is negative)



Showing scale program version.

Internal calibration – about 1 minute (press ▼ key if You want to terminate calibration)

Ready to work.



It is recommended that before you start measuring the internal temperature is stable. For this to happen, the balance should remain turned on for at least 2 hours. To maintain the accuracy of the balance it is not recommended to turn off the power.

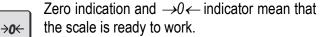
10. Weighing with tare



Balance indication should be readout when the weighing chamber is closed and the result is stable.

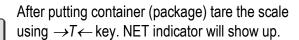
















Put on weighted object and readout net weight (NET indicator shows that scale indicates net weight).





In order to readout gross weight press \leftrightarrow key (B/G indicator shows that scale indicates gross weight). Press again \leftrightarrow key in order to come back to net indications.





11. Scale menu

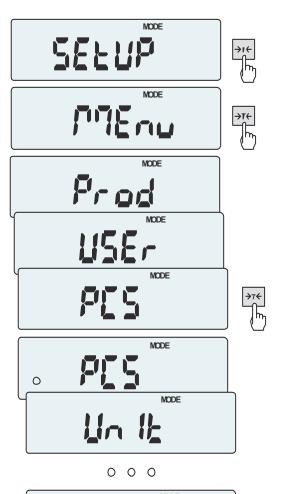
All scales except for basic metrological functions: weighing and taring, have many special functions and configuration options.



In order to ease using functions user can create his own (personalized) menu.

Creating personalized menu:

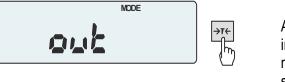
In "out of the box" scale after pressing *MENU* key only *SEtuP* option (it contains all configuration options) is available.



One of the configuration options is *Menu* that is used to create personalized menu.

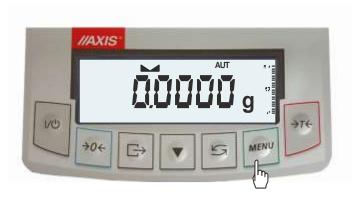
To add a function to personalized menu press $\rightarrow T \leftarrow$ key when the function is indicating.

Chosen function is indicated with "o" sign on the left side of display.



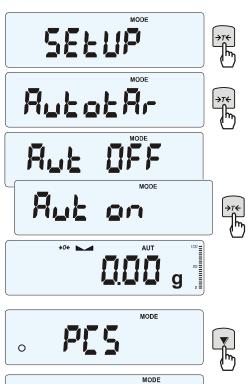
After adding all necessary functions press *out* in order to come back to weighing mode. User now after pressing *MEnu* key has access to selected earlier functions and to *SEtuP* option. *dEFAULt* option is used to set factory settings

12. Menu navigation rules



Choosing menu options:

Scale menu shows up after pressing *Menu* key. First menu position is displayed for about 10 seconds. After 10 seconds successive menu positions are displayed automatically.



Choosing menu position (option) is done by pressing $\rightarrow T \leftarrow$ key when it is displayed on the screen.

After choosing position (option) usually several options show up:

on – turning on selected option,

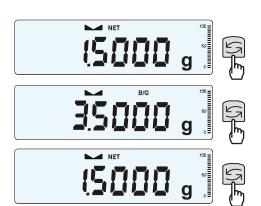
OFF - turning off,

out - out to menu.



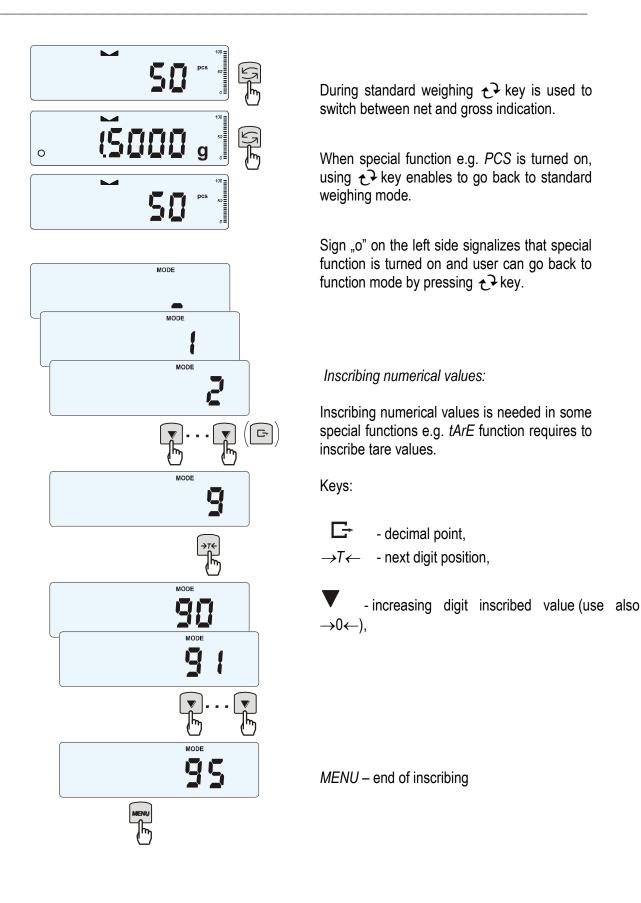
Accelerated working with menu:

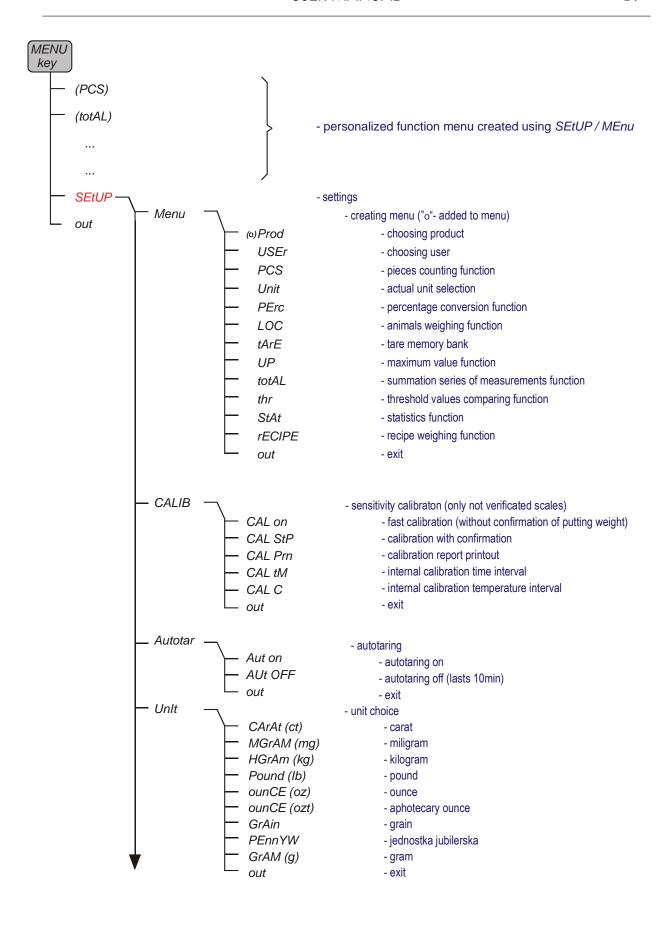
First menu position is displayed for about 10s. User can change menu positions manually by pressing \bigvee key.

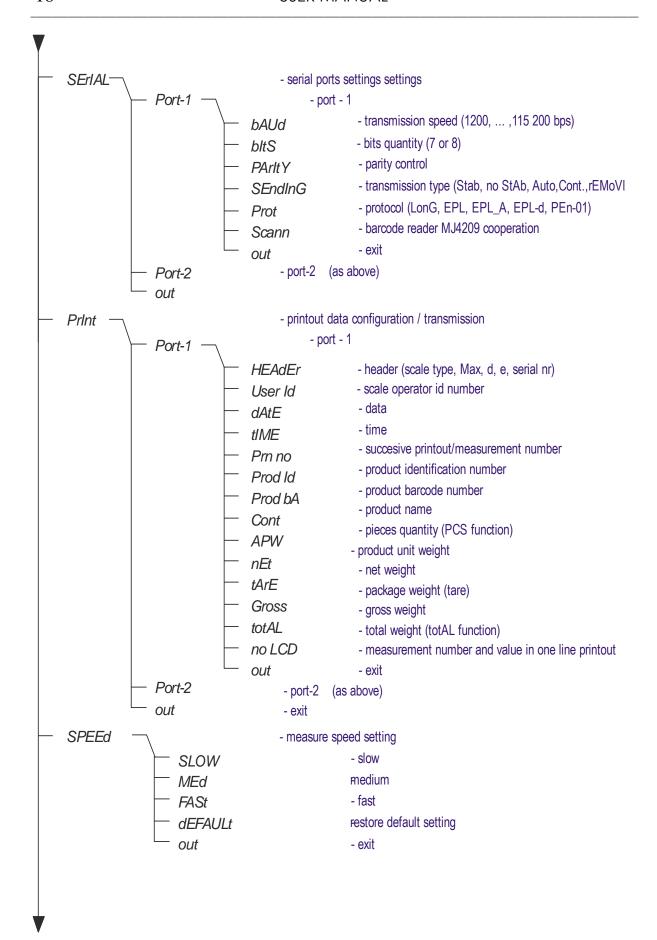


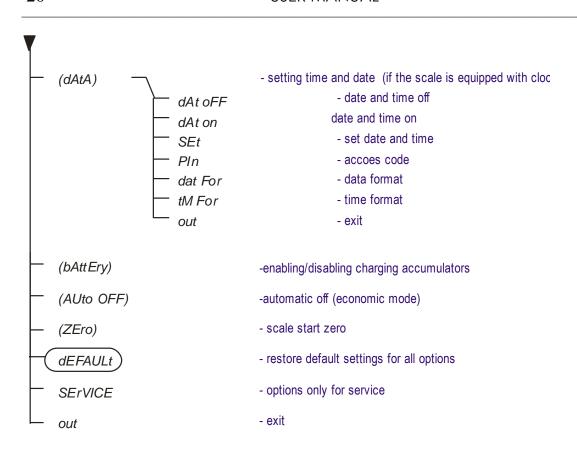
Immediate out to previous menu level is done by using *Menu* key.

key working method:









13. General operation principles

- In order to confirm correctness of the scale during its operation, before starting and after finishing every
 valid measurement series it is recommended to check weighing accuracy putting calibration weight or
 other object of exactly known mass on the scale. In the case when allowable measurement error of the
 scale is exceeded, it is recommended to perform calibration with external weight or contact authorised
 service centre.
- 2. Weighed mass should be placed in the middle of the pan.
- 3. The scale allows taring in the whole measuring range. To tare the scale press -> T<- key. Taring does not extend measuring range, but only subtracts tare value from mass value of a sample placed on the pan. To make the control of a load on the pan easier and to avoid exceeding measurement range, the scales have load indicator calibrated 0÷100%.
- 4. Weighing result should be read when the indicator — lights, which signalises result stabilisation.
- 5. When the scale is not used but it is necessary for it to be ready to work, it can be switched off by pressing I/ \odot key. The scale reading system is then switched off and scale goes to standby mode signalled with *OFF* indicator. Switching the scale on is preformed by pressing I/ \odot key.
- 6. In sales having →0← key (zeroing) active it should be checked if zero indicator →0← is displayed before sample is placed on the pan. If not, press →0← key and wait until the scale is zeroed and zero indicator appears. After that load can be placed on scale pan.
- 7. Scale mechanism is a precise device sensitive to overweight, mechanical shocks and strokes.
- 8. After every change of balance position, level the balance and perform internal calibration.



Do not overload the scale more than 20% of maximum capacity. Do not press the pan with a hand.



For transportation time, pan support and pan ring should be packed separately.

14. Internal calibration (ATN)

The ATN balances are equipped with internal calibration system, which general task is to maintain required measurement accuracy.

Internal calibration is the process of putting internal weight on automatically by balance mechanism and correcting accuracy in balance firmware. The correction is necessary because of differences between values of gravitational acceleration in the place where the balance was manufactured and in the place where it is operated, as well as due to changes of balance level and temperature.

Internal calibration is performed in the following situations:

- after defined time interval (for balances comply with verification requirements 2 hours),
- after temperature change (for balances comply with verification requirements more than 1°C).

For balances comply with verification requirements time interval is set to 2 hours and defined temperature change is 1°C. In other balances those values can be set as calibration options. The reason of starting internal calibration is shown as an icon near weight picture.



In order to perform internal calibration proceed with the following:

Empty the pan.

Press key twice (double pressing the key helps to avoid accidental starting calibration procedure).

During calibration internal weight is put three times on and obtained results are compared. Discrepancy of results is signalled with a message and causes the balance being blocked.

Until calibration process is finished do not perform any operation on the balance. Any vibrations and shocks interfere calibration process and may delay it or deteriorate accuracy of its result.

When internal calibration is performed successfully the balance indicates zero on the display at empty pan.

Note:

In order to terminate internal calibration process in balances that do not comply with verification requirements press key and wait until balance mechanism is settled in initial position.

15. Checking the balance

In order to confirm correctness of the balance during its operation, before starting and after finishing every measurement series it is advised to check weighing accuracy. It can be done by weighing external calibration weight or other object with exactly known mass.

If exceeding of allowable measurement error is affirmed, the following things should be checked:

- if the balance stands stable and it is levelled.
- if the balance is exposed on rapid air blasts, vibrations, rapid temperature changes or air humidity,
- if the balance is not affected directly by heat source, electromagnetic radiation or magnetic field.

The cause of inaccuracy can be too low temperature of the balance as well, when it was unplugged from power supply. In this situation leave the balance switched on for several minutes in order to adjust its internal temperature.

If none of above causes of inaccuracy occurs, calibration with external weight should be performed to the balance. Recommended external calibration weight (to buy for additional charge) is given in technical data table. In order to calibrate the balance with external weight in legally verified balances verification seals should be removed and another legal verification should be performed. In this case it is recommended to contact authorized service centre.

Calibration with external weight is described in details in chapter 17.1.

16. Connection with a computer or a printer

The scale is equipped with RS232C, which can be used to connect external devices such as computer or a printer.

When cooperating with computer, the scale sends weighing result after initialize signal from computer or after pressing \Box key on the scale.

When cooperating with a printer data is send automatically after result stabilisation, but next transmission is possible after removing previously weighted sample.

When cooperating with label printer after pressing key, the scale sends instructions set for the label printer. Label number 0001, hour, data (if the clock is installed and on) and nett weight. During transmission *LabEL* communicate is displayed.

The way of sending data and transmission parameters is set using *SErIAL* special function.

Set of send data is set using special function *PrInt*.

The following data can be send:

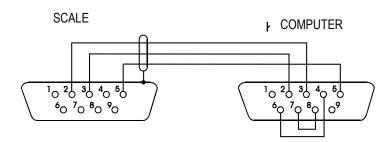
- Header (scale type, Max, d, e, serial number),
- Operator identification number,
- Successive printout number (measurement),
- Identification number or product bar code,
- Number of pcs (PCS function only),
- Single detail mass (PCS function only),
- Nett weight,
- Tare (package mass),
- Gross weight,
- Total mass (Total function only).

If the scale is equipped with two serial joints *Print* function is set independently for both interfaces.

Computer must have a special program for cooperation with data from a scale. Dedicated programs are also offered by AXIS.

Except RS232C joint, the scale can be equipped with USB or Wi-Fi interface. Needed drivers and instructions are available on www.axis.pl.

Connecting cable WK-1 (scale – computer / 9-pin interface):



16.1 Detailed protocol description in standard mode

LonG protocol

Transmission proceeds in the following way:

- 1. Communication parameters: 8 bits, 1 stop bit, no parity, baud rate 4800bps,
- 2. Available orders send from computer and balance answers:
- Readout of scale indication (corresponds to pressing key

Computer→Scale: **S** I CR LF (53h 49h 0Dh 0Ah),

Scale→Computer: scale response according to description below (16 bytes):

Byte 1 - sign "-" or space

Byte 2 - space

Byte 3:4 - digit or space

Byte 5÷9 - digit, decimal point or space

Byte 10 - digit Byte 11 - space

Byte 12 - k, l, c, p or space Byte 13 - g, b, t, c or %

Byte 14 - space Byte 15 - CR Byte 16 - LF

Attention:

Network number different than zero (*SErIAL / nr* function) changes scale working mode: communication with a computer is possible after logging the scale in with 02h scale number command. To log the scale out use 03h command.

For example: Using a program to test RS232 interface (program is available on www.axis.pl in computer programs section) for scale number 1 please write: \$0201 to log in, then \$1, and write: \$03 to close communication.

Asking for scale presence in system (testing scale connection with computer):

Computer→Scale: **S J** CR LF (53h 4Ah 0Dh 0Ah), Scale→Computer: M J CR LF (4Dh 4Ah 0Dh 0Ah),

Displaying a sign on scale display (text message from computer):

Computer \rightarrow Scale: **S N** n n X X X X X CR LF (53h 4Eh 0Dh 0Ah), nn-displaying time in

seconds; XXXXXX- signs to display

Scale→Computer: M N CR LF (4Dh 4Eh 0Dh 0Ah),

Scale tarring (calling →T← key press) :

Computer→Scale: S T CR LF (53h 54h 0Dh 0Ah),

Scale→Computer: without response,

Scale zeroing (calling →0 ← key press):

Computer→ Scale: S Z CR LF (53h 5Ah 0Dh 0Ah),

Scale → Computer: without response,

■ Scale turning on / off (calling 1/⁽¹⁾ key press):

Computer→ Scale: S S CR LF (53h 53h 0Dh 0Ah),

Scale →Computer: without response,

Entering to special function menu (calling MENU key press):

Computer → Scale: S F CR LF (53h 46h 0Dh 0Ah),

Scale →Computer: without response,

Setting low threshold value (option):

Computer→ Scale: S L D1...DN CR LF (53h 4Ch D1...DN 0Dh 0Ah)

D1...DN – threshold value, maximum 8 characters ("-" – negative value, digits, dot – decimal

separator), number of digits after dot should be the same as on scale display,

Scale → Computer: without response,

Example:

- · in order to set low threshold 1000g in scale B1.5 (d=0.5g) the following order should be sent: S L 1 0 0 0 . 0 CR LF (53h 4Ch 31h 30h 30h 30h 2Eh 30h 0Dh 0Ah),
- · in order to set low threshold 100kg in scale B150 (d=50g) the following order should be sent: S L 1 0 0 . 0 0 CR LF (53h 4Ch 31h 30h 30h 2Eh 30h 30h 0Dh 0Ah),),
- Setting high threshold value (option):

Computer→ Scale: S H D1...DN CR LF (53h 48h D1...DN 0Dh 0Ah),

D1...DN – threshold value (see)
Scale →Computer: without response.

16.2 Protocol ELTRON description

Transmission parameters: 8 bits, 1 stop bit, no parity, baud rate 9600bps,

■ Scale → Label printer: set of instruction in EPL-2 language that initialize label printing:

US - Steering instruction

FR"0001" - Label number define instruction

? - Instruction that starts list of variable signs

mm:gg - 5 signs: minutes:hour rrrr.mm.dd - 10 signs: year.month.day

masa - 10 signs: scale indication+ mass unit

P1 - Steering instruction

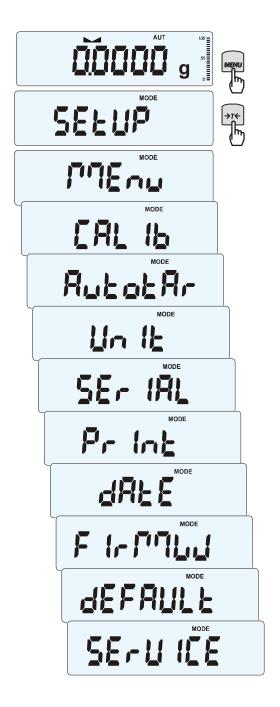
Attention:

1. Except variable signs constant signs can also be inscribed e.g. factory name, product name and so on.

- 2. In standard only one label pattern is possible to printout (number 0001). Using bigger amount of patterns (other label numbers) is possible thanks to *LAbEL* special function.
- 3. To achieve label printout, label printer must have inscribed label pattern (label pattern is created on computer and using computer it is saved to label printer memory). Label pattern is designed by ZEBRA DESIGNER program which is supplied together with label printer.

Scales parameters and transmission protocol must corespond to label printer type.

17. Scale setup (SEtUP)



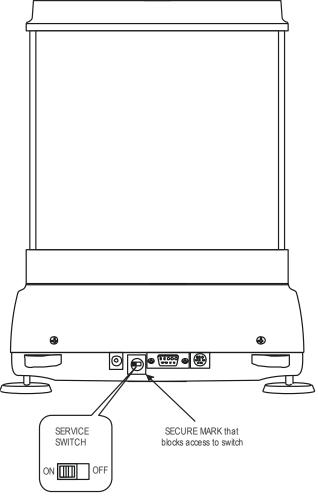
- SEtUP contains all options used for setting scale work mode:
- □ *MEnu* creating personalized user menu,
- □ CALIb scale sensitivity calibration,
- □ AutoZEro(ing) self-maintaining zero indication (unloaded scale),
- □ *Unlt* weight unit selection,
- □ SErIAL setting serial ports,
- Print transmission (printout) data selection,
- □ dAtE inscribing actual date and time,
- □ dEFAULt reset to factory settings,
- □ SErVICE service menu (only for service).

17.1 Scale calibration (CALIb)

Calibration with external weight should be performed if balance accuracy after internal calibration is not satisfactory. Calibration weight stated in technical data table for the balance (or of better accuracy) with valid verification certificate should be used then.



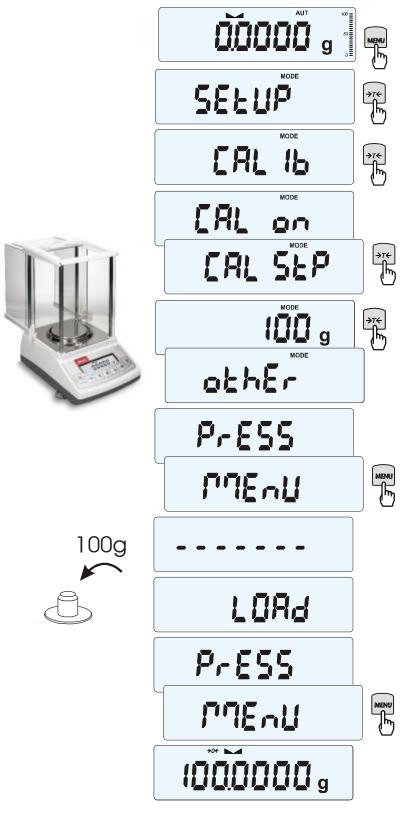
Calibration of legally verified balance requires violating a mark used to protect an access to adjustment switch and results in loosing legal verification. To renew legal verification of the balance, it is necessary to contact a service or notified body.



In balances comply with verification requirements performing calibration requires changing adjustment switch position, which is placed behind protecting mark (sticker) of a notified body. An access to the switch is possible only after removing the mark.

Before proceeding with calibration for balances comply with verification requirements, adjustment switch should be set to *ON* position using thin screwdriver (the balance will display the message *Pr ON*). When calibration process, described on next page, is finished, the balance will display the message *Pr ON*. Adjustment switch should be set to *OFF* position using thin screwdriver (the balance will move to weighing).

Calibration with external weight:



Press MENU key.

Press $\rightarrow T \leftarrow$ key when *CALIb* function appears.

The following options will be displayed:

- -CAL on calibration with external recommended standard of mass (see technical data).
- -CAL StP calibration with external weight, confirmation of successive steps MENU key, out leave without changes
- CAL Prn calibration report,
- *CAL tM* set time interval for internal calibration.
- CAL $^{\circ}C$ set temperature difference for internal calibration,
- out.

Press $\rightarrow T \leftarrow$ key when *CAL StP* option appears (calibration in two steps).

Press $\to T \leftarrow$ key when weight value used for calibration is indicating or use othEr option and inscribe proper value (keys $\to 0 \leftarrow$, $\longrightarrow T \leftarrow$)

Press *MENU* and wait for writing zero to the scale.

When *LOAD* message appears put standard of mass on the pan. Press *MENU* key (*CAL on* doesn't need pressing *MENU* key).

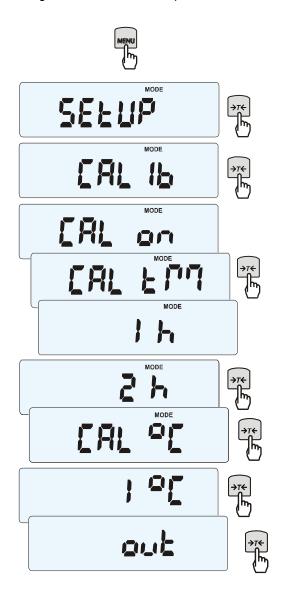
Wait until internal calibration is finished and zero indication is displayed.

Attention: Using CAL on instead of CAL StP releases user from using MENU key.

Internal calibration options:

Internal calibration of the balance is performed automatically every time the balance is switched on, additionally after given time interval during work and after every temperature change of more than given value.

In order to perform internal calibration in any moment, empty the pan and press \checkmark key twice (one more pressing terminates calibration).



Press *MENU* key to display function menu and choose *CALIb* function by pressing $\rightarrow T \leftarrow$ key when it is displayed.

The following options will appear:

- CAL on perform calibration with external weight
- **CAL Prn** printout of calibration report
- CAL tM set time interval for internal calibration (1h – 6h)
- CAL ℃ set temperature difference for internal calibration (1°C 4°C)
- -out switch internal calibration off for internal calibration

Press $\rightarrow T \leftarrow$ key when *CAL tM* option is displayed. Predefined time intervals for internal calibration will be displayed. Select required value pressing $\rightarrow T \leftarrow$ key.

Accordingly choose CAL $^{\circ}C$ option pressing $\rightarrow T \leftarrow$ key and selecting values of temperature difference.

Select out option to finish.

The form of calibration report printout (option CAL Prn):

----- CALIBRATION REPORT -----

ATN160 MAX=160g e=0.01g d=0.001g

S/N : 1234

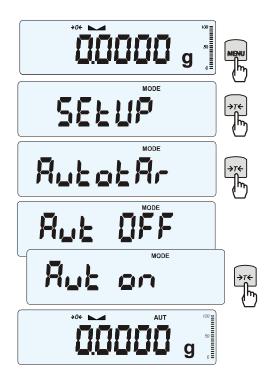
PROD.DATE: 2016-12-16 FIRM.VER.: ATN-01

FACTORY EXT.LOAD: 2000.00 g FACTORY INT.LOAD: 196.131 g

CALIBRATION NO.: 1

CALIBRATION DATE: 2015-01-22 CALIBRATION TEMP1: 30.346 'C CURRENT EXT.LOAD: 2000.00 g CURRENT INT.LOAD: 196.131 g WEIGHT DIFFERENCE: 0.00 g

17.2 Autotare function (AUtotAr)



When the function is activated, the scale automatically ensures stable zero indication if the pan is empty or if zero indication was acquired by pressing $\rightarrow T \leftarrow$ key.

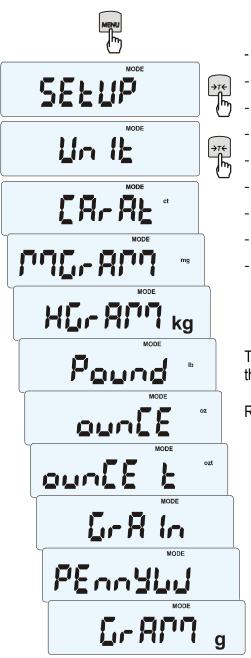
To turn on the function use *MENU* key and using $\rightarrow T \leftarrow$ key choose *AutotAr* and then *Aut* on

To leave the function press *MENU* key, then choose *AutotAr* and *Aut OFF*.

Note:

- 1. AUt sign occurs only in scales with LCD display.
- 2. In scales with active →0← key function function changes name into AutoZE (autozeroing) and works only when the scales is unbiased.

17.3 Weight unit selection (Unlt)



The option (in SEtUP) enables to choose unit as default unit:

- CarAt (1 ct= 0,2 g) carat,
- MGrAM (1mg=0,001g) milligram,
- KGrAM (1kg=1000g) kilogram,
- Pound (1 lb=453,592374g) English pound,
- OunCE (1oz=28,349523g) ounce,
- OunCEt(1ozt=31,1034763g) pharmaceutical ounce,
- GrAIn (1gr=0,06479891g) grain
- PennYW (1dwt=1,55517384g) jewellery mass unit,
- GrAM (1g) gram.

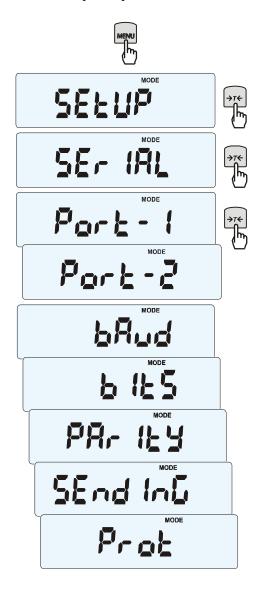
The way of choosing carats as weighing unit is shown on the example.

Readout precision for different units:

Unit	Readout unit
g	0,0001 g
ct	0,0005 ct
kg	000 0001 kg
mg	0,1 mg
lb	000 0001 lb
OZ	0,000 001 oz
ozt	0,000 001 ozt
gr	0,001 gr
dwt	0,0001 dwt

Choose unit by pressing $\rightarrow T \leftarrow$ key when it is displayed.

17.4 Serial port parameters setting (SErIAL)



The function allows setting independently communication parameters of both of serial ports *Port-1* and *Port-2* (executed in RS232C, RS485, USB or LAN standard):

- transfer protocol (*Prot*):
 LonG cooperation with printer or computer,
 EPL cooperation with label printer in normal mode (activates LAbEL function),
 EPL_A cooperation with label printer in automatic mode (activates LAbEL function),
 EPL_d cooperation with special label printers,
 Pen-01 cooperation with PEN-01,
- baud rate (bAud): (4800, 9600,115 200bps),
- number of bits in single char. (bitS): 7, 8,
- parity control (PArItY):

nonE – no control

Odd –nonparity

Even – parity control,

- scale number in network (nr):
- (if the scale doesn't work in network the number must be 0),
- transmission through serial interface (SendInG):
 StAb transmission after key is used and result is stable,

 - Auto automatic transmission after load is put on and result is stable (Auto),
 - Cont continuous transmission, about 10 results per second (Cont.),

Remove – transmission after putting off the weight.

Default parameter values:

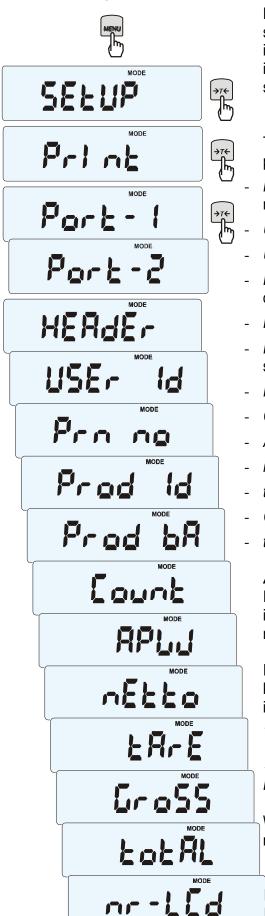
Long, 9600 bps, 8 bits, none, StAb,

- SCAnn - cooperation with MJ-4209 barcode readers.

In order to set needed parameters choose *SErIAL* function, select appropriate parameter and press $\rightarrow T \leftarrow$ key when required option or parameter value is displayed.

In scales with an additional serial port appear *Port-1* and *Port-2*, for the independent setting of both ports.

17.5 Printout configuration (PrInt)



Function is used for printing additional information stored in scale memory, weighed product identification data and scale operator id. That information is inscribed using scale keys or scanner.

The function allows to switch on/off following positions on the printout:

- HEAdEr header: name, model and scale number,
- USEr Id scale user identification number,
- USEr nA user name,
- Prn no successive printout number (choose this option to zero counter),
- Prod Id product number,
- Prod bA product barcode (inscribed or scanned),
- Prod nA product name,
- Count counting result (PCS function),
- APW unitary mass (PCS function),
- nEt net mass
- tArE current tare value,
- GroSS gross mass,
- totAL total mass (totAL function)

Attention:

If *Prod Id* or *USEr Id* is chosen, it is possible to inscribe quickly their new values (with omission of main menu).

In order to do that hold (about 3 seconds) *MENU* key and release it when *Prod Id* or USEr *Id* indicates. Inscribe new value using keys:

 $\rightarrow 0 \leftarrow$ - increasing digit,

- decimal point,

 $\rightarrow T \leftarrow$ - next digit,

MENU - end.

While inscribing *Prod id* user can use barcode reader connected to RS232C interface.

If the scale is equipped with two serial joints *Print* function is set independently for both interfaces.

Sample printout during normal weighing (all printout positions deactivated):

```
20.07 kg
20.04 kg
20.04 kg
```

Sample printout during normal weighing with clock option (all printout positions deactivated):

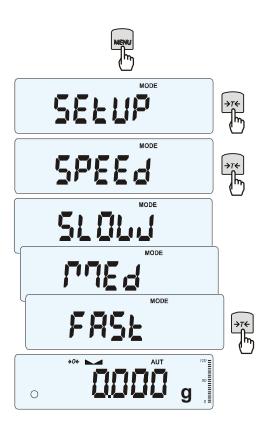
```
20.07 kg 2012-11-08 10:01
20.04 kg 2012-11-08 10:01
20.04 kg 2012-11-08 10:01
```

Sample printout during normal weighing (some printout positions activated):

```
ATN160
MAX: 160kg e=d=0.01kg
S/N :
ID OPER.
            : 000001
DATE
             : 2012-11-08
           : 12:26
TIME
          : 01
: 0 PCS
NO
ID PROD.
COUNT
APW
             : 0.000 g
NET
             : 3.08 kg
           : 0.00 kg
: 3.08 kg
TARE
GROSS
TOTAL
             : 0.00 kg
```

17.6 Weighing speed selection (SPEED)

Option enables to change weighing speed, that enables better performance thanks to adaptation to environment conditions. In particular, if user chooses *FASt* speed setting then small weight portion batching for eg. in pharmacy is possible.



To turn on the function use *MENU* key and choose *SPEEd* option by using $\rightarrow T \leftarrow$ key, then select one of these options:

- SLOW slow measurement (interferences),
- MEd medium,
- FASt fast (batching),
- *DEFAULt* back to factory setting.

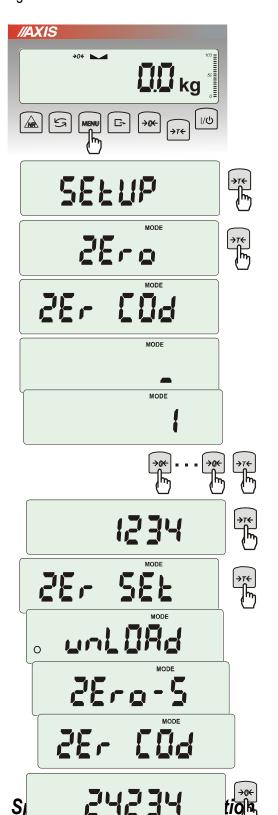
Attention:

When setting fast speed check if weighing results are stable. Otherwise use slower option.

17.7 Entering reference zero value (ZErO)

Note: This function is enabled in non-legalized scales only.

ZEr0 function allows entering new value of reference zero (value referred to empty pan) without need of contacting with authorised service centre.



18.

Press *MENU* key.

When ZErO is displayed press $\rightarrow T \leftarrow$ key. On the display a sign ZEr Cod will show up momentary and the a dash on last digit position.

To enter code (in new scale: 1234) use keys:

 $\rightarrow 0 \leftarrow$ - increasing digit,

 $\rightarrow T \leftarrow$ - next digit,

MENU - end of inscribing.

The following options appear successively on display:

ZEr Cod – enter new secure code value,

ZEr SEt – enter new zero value

Using $\rightarrow T \leftarrow$ key, choose ZEr SEt. Direct result from A/C converter will appear on scale display. When the pan is empty press $\rightarrow 0 \leftarrow$ key. Wait for finishing zeroing process.

In order to change access code use ZEr Cod option (as mentioned earlier).

All scales besides basic metrological functions: weighing and taring, have a set of special functions. Depending on meter type functions set differs. Below a list of functions available:

- □ Add id number to product (*Prod*),
- □ Add id number to user (USEr),
- □ pieces counting function (*PCS*),
- □ change of mass unit (*Unlt*),
- percentage weighing function (PErC),
- selecting label number function (LAbEL),
- □ weighing large animals function (*LOC*),
- □ entering tare function (*tArE*),
- □ maximum value indication function (*UP*)
- □ statistical calculations (StAt)
- □ paperweight calculation function (PAPEr) on demand

and functions that require additional equipment to be completely functional:

- options with the clock:
 - setting current date and time function (dAtE)
 - total weight function (*totAL*)
- options with the transoptors connectors (WY¹):
 - checkweighing function (thr)

LabEL function is available in scales with EPL or EPL-A transmission protocol activates (go to SetuP/SErIAL).

18.1 Product and user identification (Prod and USEr)

The balance enables to inscribe product barcode and user identification number:

- Prod bA product barcode,
- USEr Id user identification number.

Balance product barcode and user readout together with external devices (e.g. printer, label printer and computer) enables to build simple identification and archivisation systems.

Inscribing multi-digit data without using e.g. computer keyboard is inconvenient and using barcode reader is beneficial.

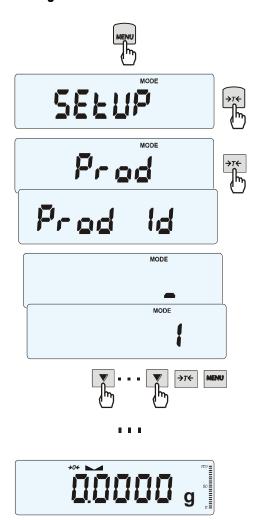


After choosing product and user it is possible to send (to computer or printer) actual indication together with additional data, selected by *PrInt* option (SEtuP):

- HEAdEr header: name, model and scale number.
- USEr Id scale user identification number,
- USEr nA user name,
- Prn no successive printout number (choose this option to zero counter),
- Prod Id product number,
- Prod bA product barcode (inscribed or scanned),
- Prod nA product name,
- Count counting result (PCS function),
- APW unitary mass (PCS function),
- *nEt* net mass
- tArE current tare value,
- GroSS gross mass,
- totAL total mass (totAL function)

In scale with clock option also date and time is available.

Inscribing data to base



Prod and *USEr* options enables inscribing single product and user data.

To inscribe data use keys:



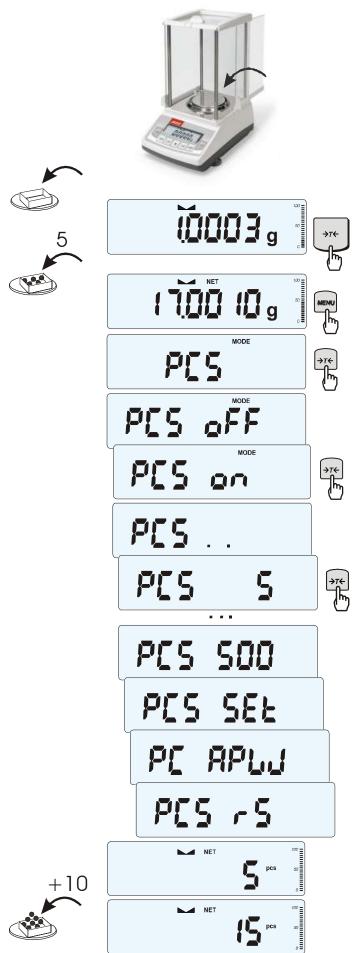
- increasing digit,

→T← - next dixit,

MENU – end of inscribing.

Barcode reader (connected to RS232C interface) can also be used to inscribe data and this way it is faster and more effective.

18.2 Pieces counting function (PCS)



This function enables to count identical pieces, e.g. turnbuckles or buttons.

A measurement is performed in two phases:

- first phase single piece weight calculation on the basis of defined pieces amount (5, 10, 20, 50, 100, 200 or 500 pieces),
- second phase pieces counting.

First phase options:

- *PCS* . . recalling of a value inserted earlier (this quantity must be inscribed earlier),
- -PCS SEt set any amount of pieces in a sample,
- -PCS APW set unitary mass directly,
- -PCS rS inserting number of details in a sample and receiving of their mass from other scale connected by RS-232C.

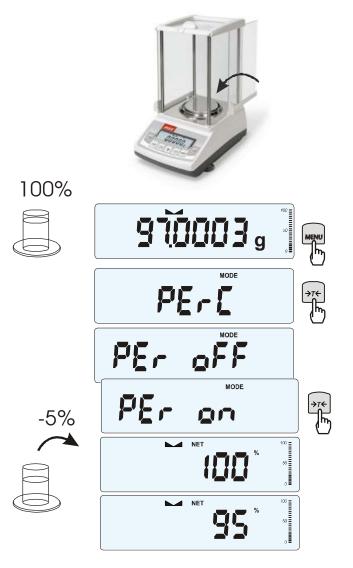
It is advised that single piece weight is not less than one reading unit and sample weight used in first phase is bigger than 100 reading units.

To leave function press *MENU* key and then using \rightarrow T \leftarrow key chose *PCS* and *PCS* oFF.

Note:

- 1. APW too LOW communicate signalises that a sample was not put on the pan or if single piece weight is less than one-tenth readout plot (counting is not possible).
- 2. APW LOW communicate signalizes that single piece weight is more than one-tenth but less than one readout plot. (counting possible but with bigger errors, result blinks).
- 3. In scales equipped with LED display pcs sign is replaced with "■".

18.3 Percentage weighing function (PErC)



This function allows displaying weighing result in percents.

A measurement is performed in two phases:

- first phase weighing a reference sample (100%),
- second phase measuring specific sample as a percentage of the reference sample.

Weighing result is displayed in different format, depending on the weight value of reference sample.

The function has the following options:

- PEr oFF disable the function,
- PEr on
 – set current scale indication as 100% and activate percentage weighing,
- -out- exit without changing settings.

Note:

- 1. PEr Err message informs that reference 100% mass is less than 0,5*Min or was not defined.
- 2. In scales with LCD display sign "•" is replaced with %.

18.4 Label choosing function (LAbEL)

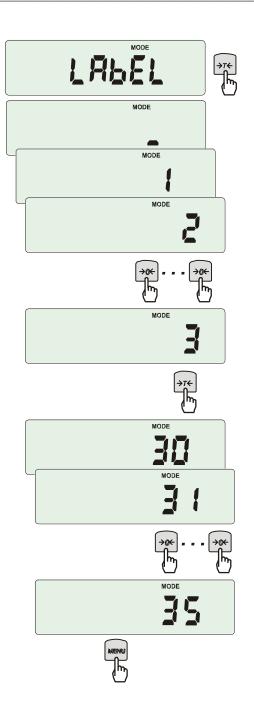
This function is used in scale with *ELTRON* (*SErIAL* function) data protocol. This protocol enables label printout with actual scale indication and chosen data from *PrInt* special function (variable data), for example date and time. Other data, for example company address, product name, barcode can appear on label as a constant text. Label patterns with number (4 digit) used by user should be saved in scale memory according to printer manual. Label pattern choice is made by inscribing label number using *LAbEL* function.

Scale enables to printout label with actual indication and other data selected in *PrInt* option (*SEtuP*):

- HEAdEr header: name, model and scale number,
- USEr Id scale user identification number,
- *USEr nA* user name,
- Prn no successive printout number (choose this option to zero counter),
- Prod Id product number,
- Prod bA product barcode (inscribed or scanned),
- Prod nA product name,
- Count counting result (PCS function),
- APW unitary mass (PCS function),
- *nEt* net mass
- tArE current tare value,
- GroSS gross mass,
- totAL total mass (totAL function)

In scale with clock option also date and time is available.

Other data like company address, product description can be added to label project as fixed elements.



Press MENU button.

When LAbEL is displayed press $\rightarrow T \leftarrow$ key. Actual label number will show.

To enter new label number press $\rightarrow T \leftarrow$ key, to exit function without number change press *MENU*.

To inscribe label number use keys:

- digit increase,

 $\rightarrow T \leftarrow$ - next digit,

MENU - end.

After entering label number, putting load and pressing key will cause sending data to label printer.

Data format sent to label printer (label nr 1, language EPL-2):

US (55 53 0D 0A)

FR"0001" (46 52 22 30 30 30 31 22 0D 0A)

? (3F 0D 0A)

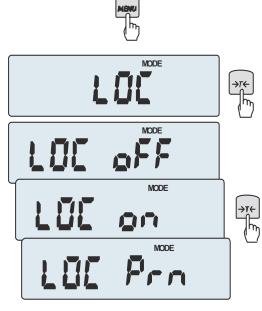
00:00 (30 30 3A 30 30 0D 0A)

2000.00.00 (32 30 30 30 2E 30 30 2E 30 30 0D 0A) 10 g (20 20 20 20 20 31 30 20 20 67 0D 0A)

P1 (50 31 0D 0A)

18.5 Weighing animals function (LOC)

The function allows weighing animal moving on the scale.



Press MENU key.

When LOC function is displayed press $\rightarrow T \leftarrow$ key. The following options appear on display successively:

- LOC oFF leave the function,
- LOC on automatic weighing after loading the scale.
- LOC Prn the measurement initiated manually by pressing key.

When *LOC* on is displayed press $\rightarrow T \leftarrow \text{key}$.

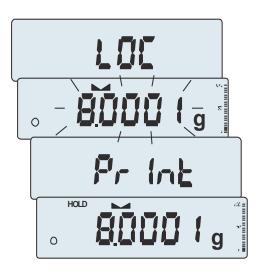
Tare the scale using $\rightarrow T \leftarrow$ key if necessary and place the animal on the pan.

Wait until the weighing result is averaged – scale display blinks. Then scale will show stable (averaged) result and will send it through serial port.

The result remains on display for about 30 second.







Important notes:

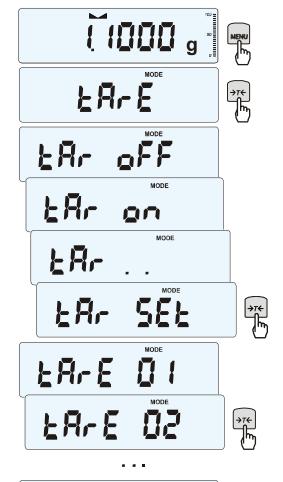
- 1. The loads lower than Min value are not averaged.
- 2. In case when putting animal on scale takes more than 5s it is suggested to choose LOC PRN option (measurement started manually by pressing \Box key).

18.6 Constant tare memory function (tArE)

This function enables to measure gross weight of a sample placed in a container of a known weight value (stored in the memory) and to display calculated net weight of the sample. Tare value is recalled from the memory with $\rightarrow 0 \leftarrow$ or $\rightarrow T \leftarrow$ key when the pan is empty. Tare value may be entered using keypad or by putting container on the pan.

Inscribing tare value to memory:







After pressing *MENU* key and choosing *tArE* function using $\rightarrow T \leftarrow$ key, the following options are available:

- tAr 0FF leave the function,
- *tAr on* activate the function with the previous tare value,
- *tAr* .. sample tare value from the pan,
- __ *tAr SEt* enter tare value with keys: \rightarrow 0←,

 \Box , $\to T \leftarrow$ and MENU

out – printout a setting value of tare.

Press $\rightarrow T \leftarrow$ key when $tAr \ SEt$ is displayed. By pressing $\rightarrow T \leftarrow$ key choose proper memory cell where tare will be stored: $tAr \ 01$, 02, ..., 10.

Choose inscribing method:

- *MAnUAL* inscribing using keys: $\rightarrow 0 \leftarrow$, $\rightarrow T \leftarrow$ and MENU,
- Pan inscribing mass value that is on the pan.

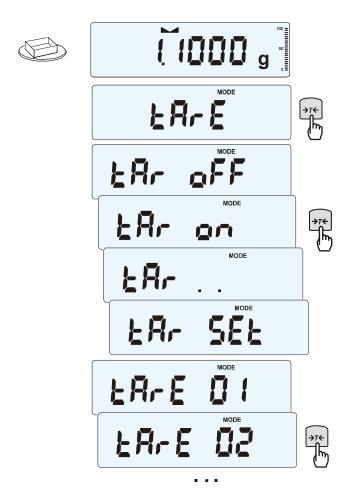
After storing tare, the scale starts working with inscribed tare value.

Note:

Tare value is stored in memory also after unplugging the scale from the mains.



Weighing with constant tare:



In order to use tare value that is located in memory, choose from menu *tArE* function and then *tAr on* option.

A list of memory cells will show up: *tAr 01, 02, ..., 10.*

Cells with inscribed value are marked with "o" sign on the left side, active value marked with "A".

ATTENTION: In scales with LED display, cells with inscribed value are marked with "•".

Choose proper memory cell using $\rightarrow T \leftarrow \text{key}$.

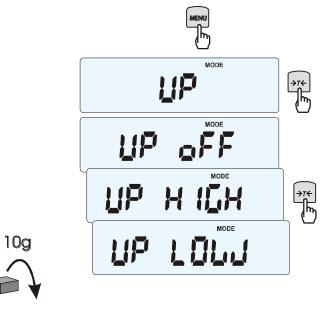
tArE function is activated with chosen tare value. Moreover the scale will indicate nett weight (weight on the pan minus tare values). Using $\rightarrow T \leftarrow$ key (or $\rightarrow 0 \leftarrow$, while empty pan) causes scale zeroing and then substraction of recalled tare. Minus indication will show up.





18.7 Maximum value indication function (UP)

This function allows holding maximum (or minimum) value that is indicating at the moment.



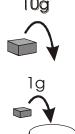
Before measurement scale should be tared. Function has following options:

- -UP oFF function off,
- -HIGH holding maximum value,
- -LOW holding minimum value.

Pressing $\rightarrow T \leftarrow$ key will cause result zeroing.

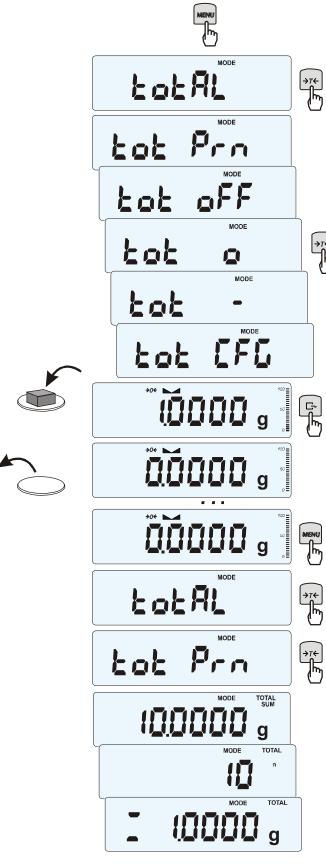
Note:

Autozeroing function and the stabilisation indicator are deactivated when UP function is running.





18.8 Total weight function (totAL)



The function allows calculating total weight for series of measurements, which can be greater than scale capacity. It allows calculating total weight as well as average value.

Press MENU key.

When *totAL* is displayed press $\rightarrow T \leftarrow \text{key}$.

The following options will appear successively:

- tot Prn - report printout without clearing total register,

tot oFF - clearing total register, report printout and leaving the function,

- tot □ - working with receipt printout after each measurement.

- tot working without receipt printout,
- tot CFG saving measurement mode (using **L**key: *Manual*, after taking off the load : *auto*).

Press $\to T \leftarrow$ key when $tot \square$ is displayed. Perform measurement series by pressing \square key for storing results into total register.

In order to print and display results enter the function by choosing *totAL* and *tot Prn* option from menu.

The results are displayed in the following sequence:

- total weight (SUM ≡),
- number of registered measurements (n),
- average value (=),

regarding that moving to display successive result is performed after pressing \Box key.

Attention: In scales with LED display SUM sign is replaced by "=".

In order to go back to total weighing without zeroing total register press \Box key several times.

To leave the function with clearing total register, select *totAL* function from menu and choose *tot oFF* option. Scale prints the communicate informing about clearing registers.

The form of receipt after each measurement:

Date: ... Time. ...
measurement no weight
measurement no weight

Report form:

Date: ... Time. ...
TOTAL WEIGHT =
NUMBER OF SAMPLES =
AVERAGE VALUE =

Note:

When the scale doesn't have an internal clock, Date and Time do not appear on printout. Maximum number of measurements is 99 999.

Maximum total load 99 999 000d.

The weighing unit of the total value from the register (Total) is the same as the weighing unit stated on the keypad or is 1000 times greater, what is signalled by "o" indicator at the left of the display. If the registered value is too big to be displayed, "E" communicate appears on the display. If the number of series is too high and cannot be displayed, "Err1" communicate appears on the display

18.9 Checkweighing function (thr)

This function allows comparing weighing result with two programmed reference values: lower and upper threshold. Comparison result is signalled with indicators (MIN, OK, MAX) and sound signal generated when threshold values are exceeded.

If comparison result is:

- smaller than zero threshold no signal,
- smaller than lower threshold the scale signals MIN (yellow colour),
- between threshold values the scale signals OK (green colour, with the short sound signal),
- greater than upper threshold the scale signals MAX (red colour, long sound signal).

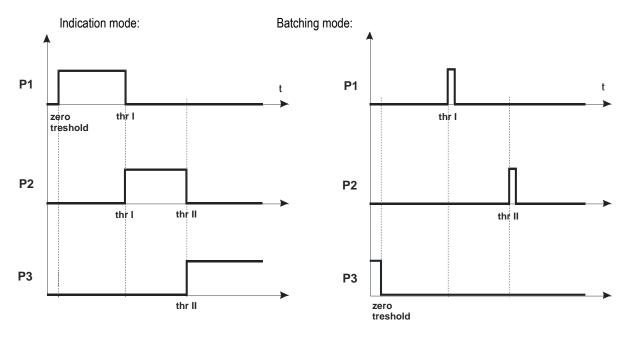
The checkweighing results can be use to control:

- optical indicator (Indication mode),
- batching devices (Batching mode).

Standard scale is set for cooperation with optical indicator.

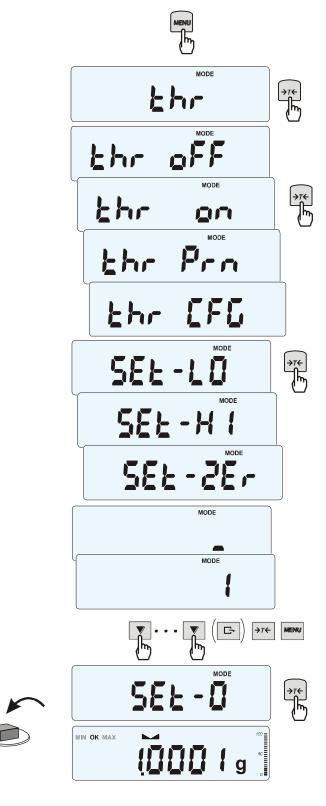
On outputs P1-P3 (*Relays* socket) short-circuit states appear as result of comparison scale indication with threshold values.

On the chart below output states are shown during increasing load on the scale for both working modes:



In *Batching* mode on P1 (thr I) and P2 (thr II) outputs short-circuit impulses appears for time of 0,5s. On P3 (zero) output short-circuit state appears when indication does not exceed threshold value signalling zero load.

Operation sequence:



Press *MENU* key and choose *thr* pressing $\rightarrow T \leftarrow$ key.

The following options are displayed successively:

- thr oFF deactivate the function,
- thr on activate the function,
- thr Prn check last threshold values (press key several times),
- thr CFG choose Relays socket mode: IMPULS - Batching mode SIGNAL – Indication mode.

Choose *thr-on* option using $\rightarrow T \leftarrow$ key. The following options for entering thresholds are displayed:

- SEt-LO set lower threshold value,
- SEt-HI set upper threshold value,
- SEt-ZEr set zero signalisation threshold.

Using $\rightarrow T \leftarrow$ key select *SEt-LO* option. Set lower threshold value using the following keys:

- digit increase,

G

- decimal point,

 \rightarrow T \leftarrow

- move to next digit,

MENU

- finish.

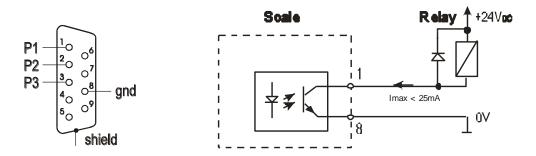
Then select *SEt-HI* option and enter upper threshold value.

Choosing *out* option will cause starting work with signalisation of exceeding thresholds and zero.

To change *Relays* socket mode use *thr CFG* option. Default option is *Indication*.

To leave the function, press *MENU* key and then choose *thr* and *thr oFF* options.

Relays connection diagram:



Relays output is the open collector transoptor output with load capacity 25mA / 24V. Transmitter inputs must be protected with diodes, e.g. 1N4148.

It is advised to use MS3K/P electronic board (sold separately), consisting of RM96P transmitters, with DC24V input voltage and AC250V, 3A output.

Important notes:

- 1. After switching the scale on, both thresholds are set to maximum values.
- 2. When setting upper threshold value, pay attention that its value is not below lower threshold value.
- 3. Setting lower and upper threshold value is possible after sending appropriate orders from computer, what is described in scale user manual.

18.10 Setting date and time function (dAtE)



The function allows setting current date and time of scale internal clock and mode of its use.

The function has the following options:

- dAt oFF deactivate date and time during printout of current weighing result,
- *dAt on* activate date and time during printout of current indication (□ key),
- dAt SEt change current date and time,
- *dAt PIn* data and time secure password (to prevent from changing date and time by unauthorized personel),
- dAt For data printout in USA or EU format
- tM For time printout in 24h or 12h format.

The example at the left presents how to set current date and time using dAt SEt option.

After setting proper date and time activate it with *dAt on* option.

UE: rrrr-mm-dd gg:mm

USA: mm-dd-rrrr gg:mm AM/PM

(gg-hours, mm-minutes, AM-before noon, PM

- after noon, mm - month, dd - day, rrrr - year).

Attention: Inscribing non-zero *PIN* value causes showing *PIN* sign during next date and time changing and inscribing 4 digit code is necessary. (using keys $\rightarrow 0 \leftarrow$, $\rightarrow T \leftarrow$ and *MENU*).

18.11 Statistical calculations function (StAt)

This function evaluates from series of measurements (max 1000) statistical parameters of weighting process.

Adding successively measurements to register is automatic and it occur after the scale is loaded and its indications stabilize.

After each loading printout is made with: number of measurements, result, date and time (if clock is installed and the function is activated).

For the obtained measurements series the scale evaluates:

- n -number of samples

- sum x -sum of all samples $sum_x = \sum x_n$

 $-\frac{1}{x}$ -average value (sum x)/n

- min -minimal value from n samples

- max -maximal value from n samples

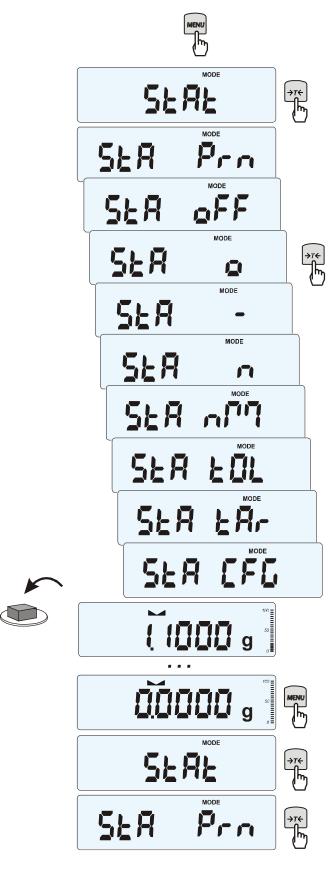
- max-min -maximal value minus minima value

-S -standard deviation
$$S = \sqrt{\frac{1}{(n-1)} \sum_{n} (x_n - \overline{x})^2}$$

- srel -variance factor
$$srel = \frac{S}{x}$$

Statistical calculations results can be printed.

Order of operations:



Press MENU key.

When *StAt* is displayed press $\rightarrow T \leftarrow$ key. The following options are displayed:

- StA Prn monitoring and printout of statistical data.
- StA oFF deactivate function,
- StA – activate function, work without printout.
- StA n maximal samples value,
- Sta nM inscribing nominal value for statistics,
- Sta tOL inscribing tolerance in %,
- Sta tAr automatic tare on/off
- StA CFG function configuration:
 - -Auto Automatic work (samples are confirmed after loading the scale and indication stabilization.),
 - -ManuAL manual work (confirmation is made by pressing 🖵 key).
- out exit from function.

Remember first to inscribe nominal weight value and tolerance (mentioned above).

After that, push $\rightarrow T \leftarrow$ key when StA o is displayed.

Put on successive objects on the pan (remove after indication stabilization) in order to add them to measurements register.

In order to obtain printed statistical results from measurements series press MENU key and $\rightarrow T \leftarrow$ key when StAt is displayed and later StA Prn.

After printout two options are enabled:

- rESET erasing results,
- Contin continuation.

		STAT	ISICS		
NOMINAL	:	50.00	9 9		
TOLERAN	CE:	10	0 %		
MAX. H	:	59	9		
NG.	SAME	LE	TOL	- NOM	TOL+
1	10.	987 9	1		1
2	28.	125 9	1	t	:
3	20.	126 9	:		1
4	38.	205 9	:		1
5	70	294 4	1		

Nominal - nominal value,

Tolerance - accepted value in percentage.

N - number of sample

IN TOL. – number of samples in toleranc

-TOL – amount of measurements under allowable lower value

+TOL – amount of measurements above allowable upper value

TOTAL - sum of weights of all n samples

AVERAGE – average weight as (Total)/n

MIN – minimum weight in n samples

MAX- maximum weight in n samples

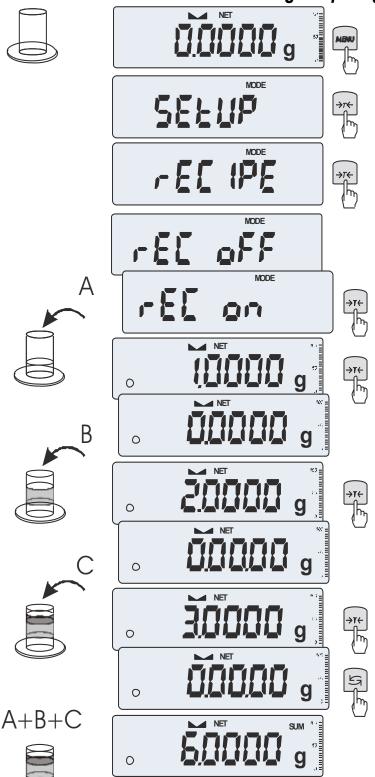
ST. DEV. – standard deviation

ST. DEV.% – standard deviation percentage

To finish work with this function and zeroing result register press MENU key and then when StAt. and Sta oFF is displayed press \rightarrow T \leftarrow button.

Statistics function cooperation with computer and Printer. Scale can be equipped with two serial ports marked as RS232C-I (computer) and RS232C-II (printer). After each data printout by printer identical set of data is sent to computer. After sending by computer initialization signal S A CR LF (53h 49h 0Dh 0Ah) the scale sends to computer statistic data enclosed in histogram.

18.12 Function for summing recipe ingredients (rECIPE)



The function allows for separate weighing of several ingredients in one container with the possibility of reading current sum of all weighed ingredients.

The function includes the following options:

- *-rEC oFF* leave the function with the possibility of read sum mass,
- -rEC on start recipe weighing,
- -rEC Con continue previous recipe,
- -out exit without changes.

When proceeding with recipe, successive ingredients (A, B, C, etc.) are weighed each time starting from zero indication, which is obtained after scale taring.

If several ingredients are weighed, their sum mass can be read (despite several taring). For this purpose use \circlearrowleft or *rEC oFF* option.

Using \rightarrow once again enables fast return to recipe.

In order to turn off rECIPE fucntion press MENU key and then using \rightarrow T \leftarrow key choose rECIPE and rEC oFF.

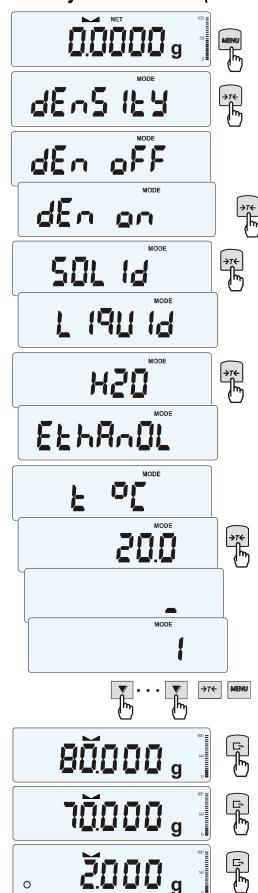
Comments:

o indicator on the left side of scale display shows *rECIPE* function is active.

SUM indicator shown when rEC oFF option is used, disappears after using $\rightarrow T \leftarrow$ key.

18.13 Density determination (dEnSItY)





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Solids density determination

This function calculates material density basing on its weight in air and in water using the formula below:

$$\rho = \frac{m_1}{m_1 - m_2} * \rho_L$$

where, m₁ - weigh in air m₂ – weight in water - density of liquid

If distilled water (H_2O) or ethanol (EthAnOL) is used, enter its exact temperature (accurate to 0,5°C) – the balance will calculate its density automatically.

To enter the value use the following keys:

- digit increase,

- decimal point,

 $\rightarrow T \leftarrow$ - next digit,

MENU - end.

When using liquid other than distilled water or ethanol, choose OTHER option and enter its density according to its temperature.

Phase I: measurement in air. Phase II: measurement in liquid.

To print measurement result and begin next measurement press 🖙 kev.

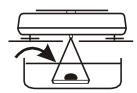
To print a density determination report after all necessary measurements, connect a printer to the balance and press \longrightarrow key. A sample for solid mass density determination is shown below:

DENSITY	
Mass in the air	=
Mass in the liquid	= g
Mass density	= g/cm ³
Density with comp.	= g/cm ³
Water density	- a/cm ³
Water density	= g/cm ³ = °C
Water temperature	= °C

Operation sequence (weighing in air and in liquid) for below-balance weighing:



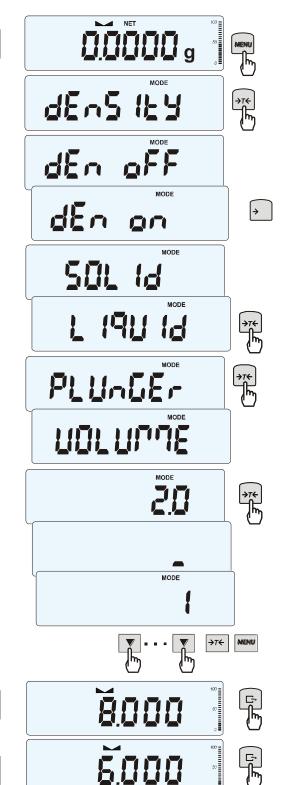
Phase I: measurement in air.



Phase II: measurement in liquid.

Liquid density determination





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This function determines liquid density basing on plunger weight in air and in examined liquid with known volume, using the formula below:

$$\rho = \frac{m_1 - m_2}{V}$$

where

m₁ – plunger weight in air m₂ – plunger weigh in a liquid V – plunger volume

Plunger volume is stored on its hanger.

To enter the value use the following keys:

digit increase,

🖙 - decimal point,

→T← - next digit,

MENU - end.

Phase I: measurement in air.

Phase II: measurement in liquid.

To print measurement result and begin next measurement press key

19. Troubleshooting and maintenance

- 1. The scale should be kept clean.
- 2. Take care that no dirt is between pan and casing of the scale. If dirt is noticed take the pan off (lift it up). Clean dirt and then put the pan on.
- 3. In case of improper operation caused by a short-lasting lack of power supply, switch the scale off by unplugging it from the mains, and then after several seconds switch it on.
- 4. Every repairs performed by unauthorized persons are forbidden
- 5. To repair the scale, please contact nearest service centre. The list of authorised service centres is given in guarantee card and on www.axis.pl website.
- 6. Scales can be sent for repair as messenger delivery only in original package. For transportation scale pan have to be protected against accidental pressing. If not, there is a risk of damaging the scale and loosing guarantee.

Failure messages:

Message	Possible cause	Recommendation	
C-1 6 (more than 1min.)	negative result in one of autotests	contact service centre if the message remains	
scale is not weighing	protecting screw remains in the scale	remove protecting screw	
L	no pan on the scale	put the pan on	
	mechanical damage of scale sensor	contact service centre	
Н	overweight of the scale	take a load off the pan	
	mechanical damage of the scale	contact service centre	
UnLOAd	Load left on pan	Put off load from pan	
SErVICE	Scale mechanical damage	contact service centre	
Err-b	load left on the pan during start-up	take a load off the pan	
indicator does not work	unstable scale position, ground vibration, air flows damage of the scale	locate the scale in place where stable results are maintained contact service centre	
	taring not finished	contact service centre	